



**Hampshire
Libraries**

What makes a library a library in 2023?

Hampshire Library Service

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www.hants.gov.library    



Hampshire Libraries

“Bad libraries build collections, good libraries build services, great libraries build communities.”

R. David Lankes





Hampshire Libraries: Our Vision



Priority one:

Promoting reading

- i. **Providing a service for everyone** – championing reading for pleasure.
- ii. **Developing children's literacy, particularly within the Early Years (ages 0-5)** – giving children the best start in life.
- iii. **Investing in Hampshire's Digital Library** – reflecting increasing use of electronic books and offering greater choice to readers.



Priority two:

Supporting healthy, creative communities

- i. **Establishing council – run libraries as 'community hubs'** – bringing individuals, communities and services together, thereby making better use of available public funds and improving outcomes for people.
- ii. **Taking the Library Service into communities** – engaging with residents in the most deprived areas, where use of library services is lowest, and partnering with voluntary and community sector organisations.
- iii. **Delivering a programme of learning and activities that meet the needs of library users** – promoting literacy, health, wellbeing and digital skills.



Priority three:

Investing in digital services

- i. **Providing access to technology, prioritising those at risk of digital exclusion** – working with partners to help people access information, opportunities and services online.



Library locations

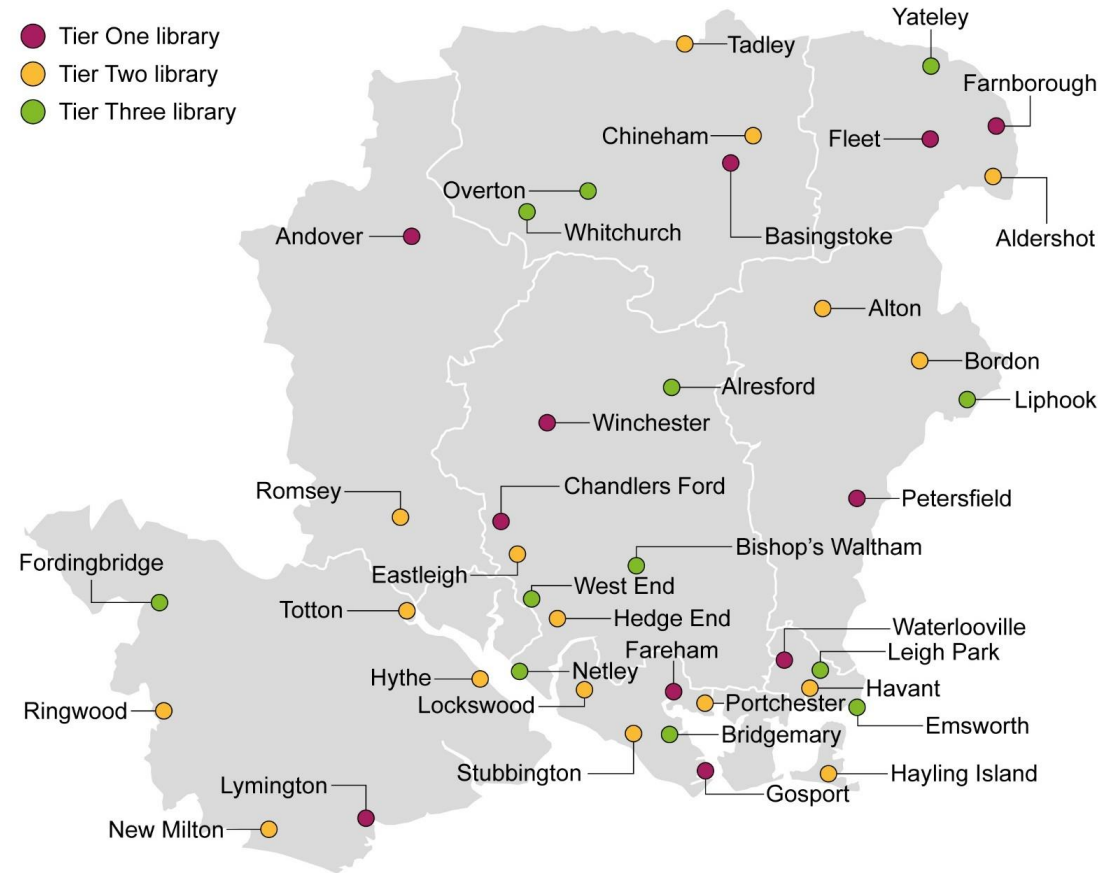
We have 40 libraries/Discovery Centre's across Hampshire that are separated into tiers.

Tier One = Largest libraries and Discovery Centre's that are open the most hours

Tier Two = Mid-sized libraries

Tier Three = Small libraries

Location of Hampshire Libraries





Library Impact

Attending a library is positively associated with well-being. Libraries improve digital and health literacy and support self-care and community prescribing, saving the NHS at least **£27.5m** annually.

Chartered Institute of Library and Information Professionals (CILIP).

Library services in England can generate social benefits to their communities to a value of at least **£3.4bn** per year in respect of digital inclusion; health, wellbeing, and independent living; and Children's literacy

Library for Living, and for Living Better

77% of people believe that libraries are either essential or very important to their community.

Arts Council England



Children & Young People



Gaming Groups & Construction Club



Over 225,000 attendees at events and activities supporting children & young people

- develop communication & listening skills
- narrow education gaps
- encourage problem solving, confidence & critical thinking
- aid language development
- reduce isolation & anxiety
- aid school readiness



Children's libraries & group visits



Rhyme & Story of the month



Rhymetime & Storytime



Universal service



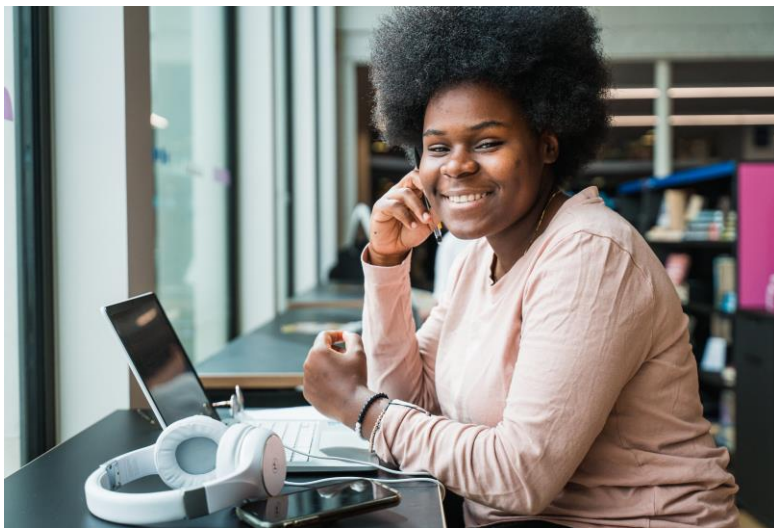
Free public computers and digital support

Events, activities and learning opportunities that:

- Promote literacy, enhance employability
- Reduce digital divide
- Lower social isolation
- Improve health & wellbeing
- Generate greater resilience
- Create social networks



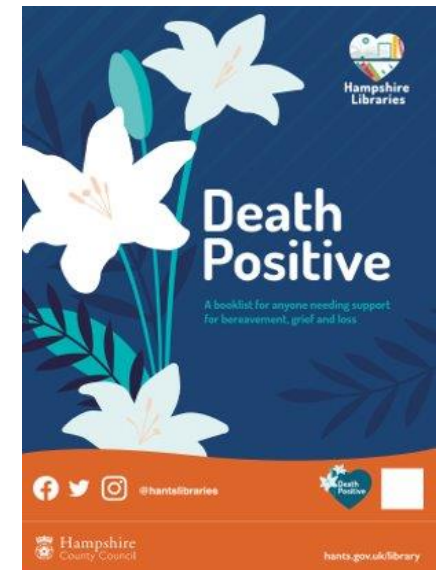
Safe & inclusive spaces for all



Study spaces & community spaces



Knitting, Games & Reading Groups





Hayling Island Library Community Pantry

Hear from one of the pantry volunteers and customers who use this facility.



"It has a lovely atmosphere...and my son has started to use the library again... a nice community experience".

Warm & Welcome



Community Pantries within several libraries



Free period products

connect4 communities
Hampshire Libraries

Warm & Welcome

Our libraries are:

- Free
- Warm
- Welcoming
- Safe

FREE

Hampshire County Council
hants.gov.uk/library

21,580 people supported in 2022-23 and further plans for winter 2023-24 including school clubs, lunch drop-ins, warm & welcome and cost of living events and activities planned.

Children's Coat Exchange

You don't have to take a coat if you bring one. You don't have to bring a coat to take one.

World Book Day Costume Exchange

You don't have to take a costume if you bring one. You don't have to bring a costume to take one.

Warm & Welcome



After School / Homework Clubs



Jubilee Club attendee at Totton Library



Jubilee Club is a [Chat About](#) event, run by volunteers, where library users can come together for a cup of tea and a chat, every week.

"It has become a safe place, a go to place...especially if you live on your own..."



Digital Support

We have digital support volunteers at several of our libraries across Hampshire who assist customers on the public computers or with their personal devices. They assist with helping to send an email to searching online.

- Digital champions
- Free WiFi
- Free public computers
- Printing & Photocopying

Digital Champion Drop-in at Fleet Library

Every Monday
11:30am to 1pm

Our Digital Champion will be available to help you with your personal devices, and also on the library computers.

Free Monday Fleet Library

Digital Champion Drop-in at Fleet Library

Every Saturday
10am to midday

Our Digital Champion will be available to help you with your personal devices, and also on the library computers.

Free Saturday Fleet Library

Hythe Digital Champions at Hythe Library

Every Monday
10am to 11am

Hythe Library will be holding IT drop in sessions with Digital Champions available to support you with your personal devices or library computers.

Free Hythe Library
Wednesday

Digital One to One Sessions at Lockwood Library

Tuesdays one week 2pm to 4pm and
Wednesdays the following week 3pm to 5pm

Volunteer led sessions. Need help with the basics? Not sure how to send an email or how to get on the web? We have 1 hour bookable slots available. Please speak to library staff for more information. Free but slots MUST be booked in advance. Bring your own device or use one of our public computers.

Free Lockwood Library
Tuesday Wednesday

Digital Champion at Totton Library

Every Tuesday
10am to midday

A volunteer will be available to provide help with our public computers and offer general IT support.

Totton Library Free Tuesday

Computer Café at Chandler's Ford Library

Every Friday
10am to midday

A friendly drop-in computer session!

Would you like support getting online, or some help on the computer, laptop or tablet? Come along and we will take it at your pace!

Free Chandler's Ford Library
Friday



IT Support at Gosport Discovery Centre

Every Wednesday
Midday to 2pm

Need help with the basics? Not sure how to send an email or how to get on the web? We have 1 hour bookable slots available every Wednesday 12pm to 2pm and Thursday 10am to 12pm (excluding public holidays). Please speak to library staff at the ground floor desk for more information.

Free but slots MUST be booked in advance.

Bring your own device or use one of our public computers.

Gosport Discovery Centre Free
Wednesday





Libraries of Sanctuary

In November 2022 we were awarded the Library Service of Sanctuary Award by [City of Sanctuary UK](https://www.cityofsanctuary.uk/). All forty public libraries received the award in recognition of our work to support sanctuary seekers across Hampshire.

Some of our work has included:

- Providing specialist training to help our team provide the best support
- Creating a new 'emergency' library membership category for sanctuary-seekers to enable easy access to the service
- Finding new specialist suppliers to provide books in other languages, including Ukrainian and Pashto
- Investing in PressReader and BorrowBox to give good access to international news sources, plus international fiction and non-fiction.
- Setting up regular 'Community Connections' groups in libraries to provide social contact, children's activities and a chance for new arrivals to meet others in a safe and welcoming environment.
- Providing free English language classes

Ira works at Hythe Library and for Refugee Week we had this lovely quote from her: *"I am so lucky to work with my team and have fantastic leadership from my line manager...I am absolutely grateful to have a chance to live and work in a safe and welcome environment"*.

Listen to the full clip →

[Library Service of Sanctuary | Hampshire County Council \(hants.gov.uk\)](https://www.hants.gov.uk/)





Hong Kong Welcome Day



Fareham Library
 Saturday 8 July
 10am - 12noon

Come to this free event to see what libraries in Hampshire offer!
 Staff will be on hand to help you join the library (it's free and you don't need any identification), answer any questions, and offer you a warm and friendly welcome. Refreshments and children's activities will be available.

Please scan the QR code to let us know you're attending, or email county.library.hq@hants.gov.uk

We look forward to seeing you there.
 參加這個免費活動，了解漢普郡圖書館所提供的服務！

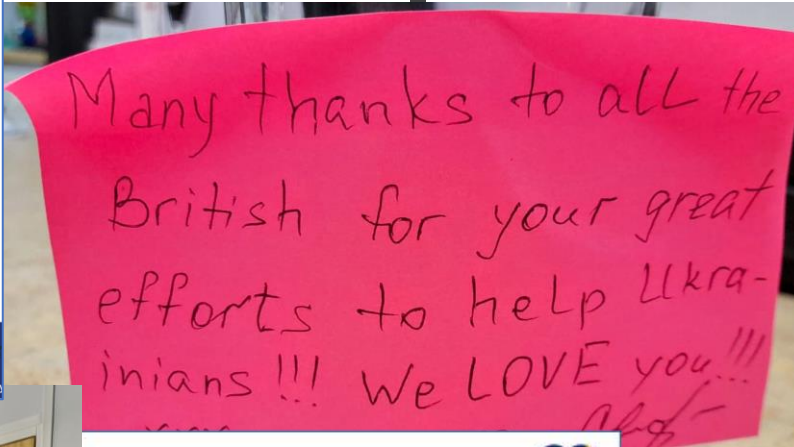
我們的職員會協助您加入圖書館(免費及無需任何身份證明)，解答您的問題，並且以熱情友好的態度歡迎您。另外，還設有茶點及兒童活動。

請掃描QR碼以告知我們您的參加意願，或發送郵件至 county.library.hq@hants.gov.uk

我們期待著您的到來。



Hampshire County Council
hants.gov.uk/library



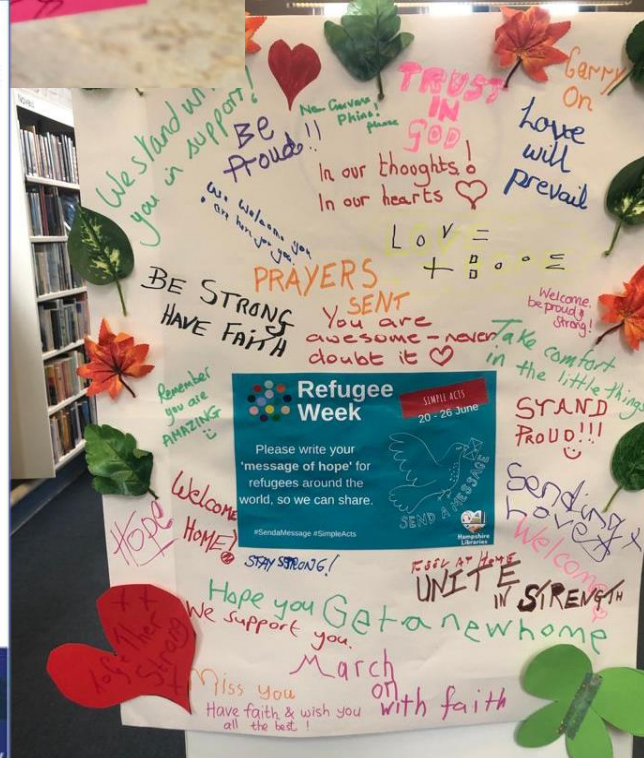
Community Connections



Open to all seekers of sanctuary for a chat, helpful information and signposting.



Hampshire County Council
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Hampshire
Libraries

Reading for all



When a book
might help



Free eMagazines, eBooks & eAudiobooks



Dementia resources and the Reminiscence Collection



Magazines for loan



Reading group sets











Audiobooks

Digital Library

With a Hampshire Libraries membership our customers have free access to the BorrowBox and PressReader apps. They can use these apps from their own device at home to read eBooks, eMagazines and eNewspapers, and listen to eAudiobooks.

Using the public library computers, customers can access:

 <p>Find My Past Browse thousands of census, parish, military and migration records.</p> <p>Find out more</p>	 <p>Which Online Expert reviews and guides from the UK's #1 consumer advice brand.</p> <p>Find out more</p>	 <p>Ancestry Browse thousands of records includes births, obituaries and census data</p> <p>Find out more</p>	 <p>The British Newspaper Archive Access hundreds of historic newspapers from all over Britain and Ireland.</p> <p>Find out more</p>
 <p>Access to Research Free access to 15 million peer reviewed articles.</p> <p>Find out more</p>	 <p>BDSLite BDSLite can help you to find out more about the books you love.</p> <p>Find out more</p>	 <p>National Talking Newspapers Magazines and newspapers transcribed for the visually impaired.</p> <p>Find out more</p>	 <p>BFI Replay BFI Replay is a free streaming service for public libraries.</p> <p>Find out more</p>

[Spydus mobile app](#) Managing your library account from home



16:14

My Account

PERSONAL DETAILS

LOANS

Current loans	2	>
Overdue loans	0	
Claims returned/never borrowed	0	
Reported lost	0	
Lost	0	

RESERVATIONS

Reservations available for pickup	0	
Reservations not yet available	0	
Standing reservations	0	
Bookings	0	

HISTORY

Previous loans	1209	>
Previous reservations	1144	>
Previous requests	5	>




15:50

Search Publications, Stories & Interests

Countries Languages Magazines

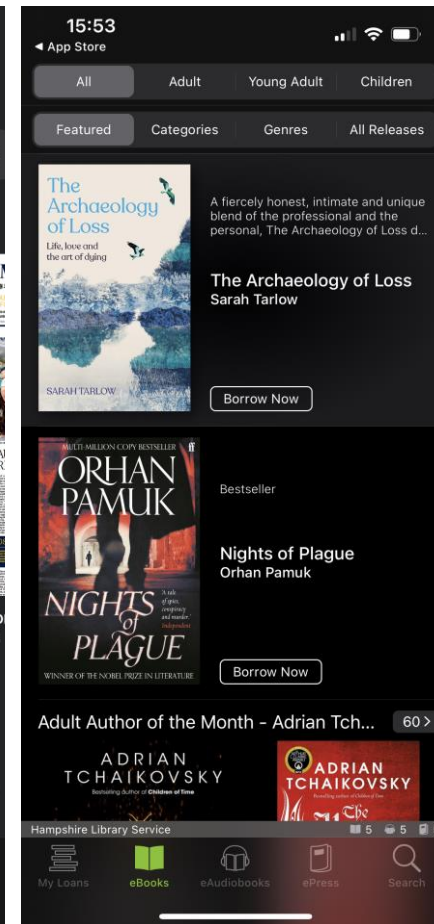
Recommended See all

THE WALL STREET JOURNAL
Tue, 19 Sep 2023

South China Mo
Tue, 19 Sep 2023

Hampshire Library Service.
Featured by

The Economist WORLD CRUNCH



15:53

App Store

All Adult Young Adult Children

Featured Categories Genres All Releases

The Archaeology of Loss
Sarah Tarlow
A fiercely honest, intimate and unique blend of the professional and the personal, The Archaeology of Loss d...
[Borrow Now](#)

ORHAN PAMUK
Bestseller
NIGHTS OF PLAGUE
Orhan Pamuk
WINNER OF THE NOBEL PRIZE IN LITERATURE
[Borrow Now](#)

Adult Author of the Month - Adrian Tch... 60 >

ADRIAN TCHAIKOVSKY
Hampshire Library Service

My Loans eBooks eAudiobooks ePress Search



Hear from one of our BorrowBox users



"BorrowBox is a lifeline"



Summer Reading Challenge

- The Summer Reading Challenge encourages children aged 4 to 11 to set themselves a reading challenge to help prevent the summer holiday literacy 'dip'.
- Each year the Challenge, delivered with the support of public libraries, motivates over 17,000 Hampshire children to keep reading to build their skills and confidence.
- Hampshire Libraries reach out to local schools to encourage children to participate.
- Summer 2023: 19,324 starters, 11,010 finishers, 73,092 books read





Home Library Service (HLS)

A free service available to anyone who struggles to get to the library due to health issues or caring responsibilities.

The social contact from one of our friendly volunteers visiting each month can be as beneficial to HLS customers wellbeing as the books they receive.

“I have been very impressed with the HLS service which is about so much more than reading.”

Our volunteer is kind and spends time giving my elderly Mum much appreciated companionship to overcome loneliness and helps her mental health.”

[Home library service | Hampshire County Council \(hants.gov.uk\)](https://hants.gov.uk)

Home
Library
Service



Home
Library
Service



Become a Home
Library Service
Volunteer



Become a Home
Library Service
Volunteer





Find out more about the Home Library Service





Volunteers

Volunteering is a great way to learn new skills, gain varied experience, meet new people and give something back. Working alongside our friendly library teams, our volunteers help to deliver library services to their local communities.

From 1 April 2022 – 31 March 2023 we recorded 36,152 volunteer hours. This includes branch volunteers, DofE volunteering, Summer Reading Challenge volunteers, Home Library Service volunteers, Reading Friends volunteers and work experience.

[Volunteering | Hampshire County Council \(hants.gov.uk\)](https://hants.gov.uk)





Hampshire Libraries

A forward look..

- Review of our current offers
- Continued Community Hub development
- Efficient and effective use of library spaces
- More cohesive work with partners and services for early help
- Continue to raise qualitative value of prevention of escalating community needs





Hampshire Libraries

Thank you. Questions?



www.hants.gov.library    